



Dr Niikee Energy Medicine

Client Agreement

Welcome! I am Niikee Schoendorfer (Dr Niikee), trading as 'Dr Niikee Energy Medicine' and the 'School for Metaphysical Practice' (ABN: 83 115 779 199) and I am delighted that you have chosen to work with us. If you have any questions or need further information, please reach out to our team:

EMAIL: sunshine@drniikee.com

PHONE: 0413 122 076

POST: PO Box 2222, Wellington Point Qld 4160 Australia

This contract outlines the terms you agree to when choosing to work with us. Please read it carefully. It details your essential rights and obligations, and we want to ensure there are no misunderstandings. By using our services, you confirm that you are over 18 and agree to be bound by this Agreement. If you have any concerns, please notify us immediately so we can discuss them.

You will benefit most from our work together if you are open-minded and willing to explore possibilities beyond your current awareness. If you are sceptical of anything beyond the physical realm or doubt your ability to create positive change, our services may not be the right fit for you.

If you are accepting this Agreement on behalf of a company or another legal entity, you confirm that you are authorised to do so, and that your acceptance is legally binding on that entity.

Our Responsibilities

Our aim is to help you evolve, release suffering, and reconnect with your true self, so you can live a life of joy and freedom.

Dr Niikee is trained in various modalities and combines them as needed to best support you. She is committed to helping you create positive change in your life. For more details on our qualifications and practice, please visit our [About Page](#) and review our [Code of Ethics](#).

We commit to:

- conducting sessions safely and ethically,

- prioritising your informed consent,
- delivering on our promises with integrity,
- expanding your awareness of the greater reality,
- holding space for you to explore your needs,
- practising within our qualifications,
- referring you to additional care if our services aren't the best fit,
- pursuing ongoing professional development,
- striving to meet high standards of best practice,
- sharing tools that support your long-term growth, and
- treating you with respect, kindness, and compassion in a non-judgmental manner.

We comply with the [National Code of Conduct for Health Care Workers \(Queensland\)](#).

Your Responsibilities

When you choose to work with us, we expect your full commitment to creating change. This involves your honest sharing, ongoing integration work beyond sessions, and a dedication to reprogramming your current unhelpful behaviours. Embrace your sovereignty and make a firm commitment to yourself that it is time for transformation.

Remember, you are a divine soul on a human journey for evolution. Ascension is a continuous process, and while we achieve significant results in each session, often many layers exist to be unravelled, to benefit your becoming even more of the truth of who you are. You are making progress not only for yourself but also for your family's lineage and the collective consciousness.

Sessions may bring up heightened emotions for clearing and we will always ensure you are in balance and harmony before concluding. Hold yourself in high regard always and know we all are going through different layers of emotions. Know that you are not alone in releasing any guilt, shame, and judgement as we work through unresolved issues.

If you purchase a program, it's important that you actively participate to get the most out of it. This means attending live in-person or online sessions if applicable, making use of the resources, and fully engaging in any content provided. Your commitment to yourself will greatly enhance your experience and support the positive changes you seek.

After a session, be gentle with yourself and create space rather than rushing into other activities. **Completing any integration tasks is essential.** It is what creates long-

term change and removes the distortion that separates you from your innate perfection. You may need to review recordings or resources to continue your work in the following weeks. We will let you know what is uniquely suggested for you at the end of every session. Even dedicating five minutes a day to higher frequencies can make a significant difference. If anything arises that you feel unequipped to handle, please reach out to us asap.

It is your responsibility to disclose any current or past treatments and known health conditions. If you are working with another health practitioner, please inform us and continue any existing treatment plans. Do not stop taking any medication or treatments without consulting your primary health care provider.

If you feel any advice conflicts with your primary health care provider's recommendations, discuss it with us promptly so we can collaborate with them. Should you have any concerns or not fully understand any recommendations, you must inform us immediately before proceeding.

Confidentiality and Respectful Communication

Your information is confidential and will not be shared unless required by law or if there is a risk of harm.

Confidentiality is absolutely essential within all group spaces. You must not talk about anyone else's experience without their explicit permission.

We reserve the right to delete any comments we find rude, offensive, or otherwise unacceptable, without prior notice or communication. Please keep all communication kind and polite. Disrespectful or aggressive behaviour will not be tolerated.

Disclaimer & Indemnity

If the indemnities below are unenforceable, our total liability for all causes of action (other than negligence or deliberate wrongdoing) will be limited to the amount you have paid us.

Disclaimer

We are not medical or mental health professionals, and our work does not diagnose or treat any illness from a medical perspective. You remain fully responsible for your

physical, emotional, and mental wellbeing. If concerns arise, we strongly recommend contacting us or seeking advice from a qualified professional.

Accuracy and Integrity

While we strive to provide accurate and up-to-date resources, errors may occur despite our best efforts. Our content reflects our beliefs and experiences, which may not always align with yours. If you notice any inaccuracies, please inform us, and we will address them promptly.

Limitation of Liability

We care deeply about your experience and make every effort to meet the highest standards of best practice. However, if something goes wrong, you agree that, to the fullest extent permitted by law, we are not responsible for any loss or damage related to our services unless directly caused by our negligence, misrepresentation, or deliberate fault.

Personal Responsibility

We offer guidance to support your self-empowerment and healing, but it is up to you to decide whether to act on our advice. You are fully responsible for yourself and how you implement our suggestions. We trust your judgement and encourage you to consult your values, conduct your own research, and seek professional advice before making major decisions. You agree to indemnify us against any consequences arising from your choices.

Consumer Guarantees

We take our obligations under Australian Consumer Law seriously. We are committed to providing valuable and meaningful support with integrity and care. If you experience any problems with our services, please let us know as soon as possible. We are eager to understand and address your concerns to find a mutually acceptable solution.

If a major issue arises with our services, our liability is limited to:

- replacing the goods or providing the services again, or

- refunding the full amount you have paid if we cannot rectify the issue within a reasonable time.

Payment Terms

All prices are in Australian dollars and include GST.

Payment for sessions is required in advance.

Payment plans are offered for your convenience only, so you can spread your payment out over time. You are still committed to paying the whole amount, even if you change your mind about your purchase, as you have had access to our intellectual property. You must ensure you have sufficient funds to make payment instalments on time. Contact us if there is a problem due to extenuating circumstances. We may make alternative arrangements on compassionate grounds at our sole discretion. You agree to pay any costs we reasonably incur in chasing overdue payments, including administrative fees, payment gateway provider fees, debt recovery fees and legal fees.

We accept payment through Stripe, Wise or by bank deposit. We do not have access to your account details. Any financial information you enter is stored under the relevant provider's security policy:

Stripe: <https://stripe.com/docs/security/stripe>.

Wise: <https://wise.com/gb/about/security>

Refund Policy

We do not offer a refund if you change your mind, so you are encouraged to consider carefully whether an offer is right for you before you pay.

Delivery

Sessions are held online using Zoom, unless we have made prior arrangements for a face-to-face consult. You are responsible for ensuring that the software is installed and working before our session.

The session will be recorded and uploaded to a password-protected OneDrive account, and the link will be also be shared with you unless you request otherwise.

Recordings are made available to you for your personal recollection only and are not to be shared or made public for any reason.

Group online sessions are also conducted on zoom and recordings of the groups can be later accessed via your program or class portal through the School for Metaphysical Practice.

Delivery details for live workshops, retreats or other in-person events, are clearly defined on the relevant sales page. We'd love to hear from you if you have any questions.

Appointment Policies

Please try to give us at least 24 hours' notice if you need to reschedule.

For online appointments, you need to be set up in a private, quiet area where you can speak freely and will not be disturbed. A café or public space is not suitable. You will need to focus so please reschedule if you will be driving or supervising young children. You must not be under the influence of alcohol or drugs.

Make sure that you have drinking water, coloured pens and a journal for group work, and keep the tissues close at hand as our sessions can sometimes get emotional while clearing stuck patterns.

Intellectual Property

All our content and resources are protected by copyright. You may not use, copy, or share our work without permission. Program content is strictly for personal, non-commercial use and contains trade secrets exclusive to participants. Sharing our resources or program materials without our explicit written consent is prohibited.

Our trademarks, including Intuitive Energetics™, are protected and may only be used by licensed graduates of our School. Unauthorised use is strictly prohibited.

Dispute Resolution & Jurisdiction

If there is a problem, you agree to meet with us in good faith to discuss it and try to make a genuine effort to find a win-win solution. If the problem cannot be resolved within a reasonable time, you agree to engage in mediation and alternative dispute

resolution methods, with litigation being a last resort. We commit to making a similar effort to resolve any disputes in a friendly manner.

This Agreement is subject to the governing law of Queensland. Regardless of where you live in the world, you irrevocably agree that if the dispute resolution processes fail, the courts of Queensland and the Commonwealth of Australia will have exclusive jurisdiction.

This Document is Copyright

A lot of effort has been invested in making this Agreement easy to read and fair to everyone involved. Please let us know if you find anything that is not fully aligned with our practice or that is difficult to understand. Copying this document without permission is a breach of copyright and bad business practice. Get your own Contracts that Care from Michelle Whitehead, lawyer, at www.carefreecounsel.com!

